

# Gitex Africa 2025:

## **Bank Al-Maghrib launches a new portal enabling citizens to access bank account information**

**Marrakech, April 14, 2025**

As part of its participation in the 2025 edition of Gitex Africa, taking place in Marrakech from April the 14th to the 16th, 2025, Bank Al-Maghrib is launching a new portal enabling citizens to access their bank account information securely, autonomously and instantly. This platform is part of the process of digitizing the services of common interest currently provided to the public by the Bank Al-Maghrib network.

**The web-accessible portal offers three services:**

- Information on a customer's bank accounts: Customers can access the details of all their bank accounts previously opened with local banks, regardless of the status of these accounts (open, closed, etc.);
- Information on the deceased's bank accounts: As part of an inheritance, an heir, proxy or legatee can use the portal to request details of the deceased's bank accounts and retrieve them from any Bank Al-Maghrib branch of their choice;
- Information on cheque payment incidents: Cheque issuers can obtain information on cheque payment incidents via the portal.

To guarantee secure access to this new platform, Bank Al-Maghrib relies on the authentication system of the Directorate General for National Security, based on the use of official identity documents.

The portal for users of services of common interest can be accessed at [PortailUsagers.Bankalmaghrib.ma](https://PortailUsagers.Bankalmaghrib.ma).

A video explaining how this portal works can be viewed via this [link](#).

**Press contact:**

Reda Harmak  
Phone: 06.66.20.17.07  
E-mail: [r.harmak@bkam.ma](mailto:r.harmak@bkam.ma)